



QUALITY POLICY

The Quality Policy of RUFFALO SERVICES LTD consists a key parameter of the Company's Strategy Planning.

RUFFALO SERVICES LTD operates in the development, production and distribution of detergents, cleaners, disinfectants and personal hygiene products at the facility in Dendra Atalantis, Fthiotida.

The main objectives of RUFFALO SERVICES LTD are:

- the production of products and services with high added value, in a secure and creative working environment, in compliance with the legislative and regulatory requirements for the production and distribution of such products in Greece,
- the continuous improvement of the quality of the products and services, considering the new technological developments, the market trends and the customer requirements,
- to maintain and increase Customer satisfaction, as well as the needs and expectations of all stakeholders,
- the utilization of our Quality Philosophy throughout the whole range of our Company's activities,
- the implementation of the requirements of the International Quality Management system ISO 9001:2015.

To achieve these goals, RUFFALO SERVICES LTD provides:

- personnel with high level certifications and expertise,
- advanced production processes and equipment,
- excellent organization,
- establishment and systematic monitoring of quality objectives.

The Management of RUFFALO SERVICES LTD is committed to support the implementation, ensure the achievement of the applied requirements, as well as the continuous improvement of the Quality Management system.

The Energy Policy is communicated and implemented by all employees of the company.

Dendra Atalantis, 01/03/2023

Legal Representative

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